

Ahoy! Vieques Sailing Charters LLC

PO Box 384

Vieques, Puerto Rico 00765-0384

939 332 5778

info@AhoyViequesCharters.com



Refund Policy and Terms of Service

By making the prepayment, you agree to the following terms:

You agree to contact and work in good faith with Ahoy! Vieques Sailing Charters LLC to resolve any disputes regarding charges or services **before** initiating a chargeback or filing a dispute against us with your credit card company.

A 50% deposit of the total charter price with a Visa or MasterCard is required for all reservations. Reservations can be made by visiting our [Booking Site](#) or calling 939 332 5778. The balance of the charter fee must be paid in full by cash or credit before embarking.

If you wish to pay in full with cash (USD) at the time of your charter, we will refund you your credit deposit. By paying with cash only for the full price, you will receive a 5% discount from the base price excluding any taxes.

Call us at 939 332 5778 if you wish reschedule or cancel.

- You will receive a full refund on your deposit for cancellations up to 14 days before your scheduled charter.
- You will receive 50% of your **deposit** for cancellations from 14 days to 7 days before your scheduled charter.
- We will retain the deposit for late cancellations of fewer than 7 days before your scheduled charter and no-shows.
- If we must cancel scheduled charters due to weather or vessel considerations we will immediately refund you your full deposit and notify you as early as possible.

You agree to complete, sign and be bound by all terms and conditions in the Ahoy! Vieques Sailing Charters LLC Participant Waiver and Release of Liability Claims, Model Release, Medical History and Assumption of Risk Acknowledgment before participating. This document is [online](#) and printed forms will be made available on site before your charter.